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Question Paper Code : YY 1504

M.B.A. DEGREE EXAMINATION, FEBRUARY 2010.

First Semester

DBA 1604 — ORGANIZATIONAL BEHAVIOUR

(Regulation 2009/2007)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define organizational behaviour.
2. Name two contributing disciplines to organisational behaviour.
3. What is positive reinforcement?
4. What does ERG stand for?
5. What is an in-group?
6. Name two dysfunctions of groups.
7. What do you mean by leadership substitute?
8. Name two sources of power.
9. List out the factors affecting organisational climate.
10. Define organisational development.

PART B — (5 × 16 = 80 marks)

11. (a) Briefly discuss the anchors of organisational behaviour.

Or

- (b) What is the need and importance of Organisational Behaviour to a manager?

12. (a) Explain in detail the classical conditioning experiment and the findings of the study.

Or

- (b) What are the functions of attitudes? How are they measured? Explain.

13. (a) What are the various theories of group formation? Explain.

Or

- (b) What are the various types of groups? Give examples.

14. (a) Write a detailed note on the different styles of leadership.

Or

- (b) With examples, explain the various forms of power.

15. (a) Why do people resist change? How do you overcome this problem? Discuss.

Or

- (b) Discuss the major organisational development interventions.
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